



FRONTVIEW

SMART WIFI VIDEO DOORBELL

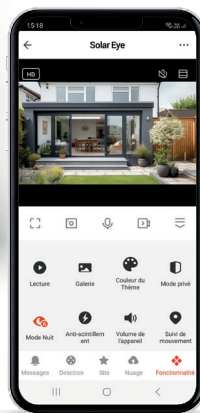
Ref.350123



Works with



BlaupunktHome
App



USER MANUAL GEBRAUCHSANWEISUNG

GEBRUIKSAANWIJZING
INSTRUKCJA OBSŁUGI
NOTICE D'UTILISATION

Enjoy it.

A - SAFETY INSTRUCTIONS

1 - INTRODUCTION

This smart video doorbell combines two modules: a USB chime and a smart, easy-to-install and user-friendly video doorbell.

Key features:

- Colour video reception: when a visitor presses the call button on the smart video doorbell, the doorbell immediately sends the call to the smartphones equipped with the free **BlaupunktHome** app and paired with the product. Simultaneously, a chime announces their presence.
- USB-C rechargeable smart video doorbell.
- Integrated infrared vision enables the video camera to identify visitors without needing additional light. The infrared range is about 1.5 m.
- Smart: wherever you are, your smartphone notifies you of incoming calls on the smart video doorbell, allows you to view and respond to visitors.
- Additional wireless chime

IMPORTANT: These instructions should be read carefully prior to installation. In the case of any problems, our Hotline technicians are at your service to provide you with any information you may need.

PLEASE NOTE: Any connection error may cause damage to the device and void the warranty.

2 - MAINTENANCE AND INSTALLATION GUIDANCE

- Do not install near acidic chemicals, ammonia or sources of toxic gases.
- Do not clean with abrasive or corrosive products. Use a damp cloth with soapy water.
- Unplug the device if it will not be used for an extended period of time.
- Do not plug the device into national telecommunications installations.
- Before mounting the intercom panel on its external pillar, fully charge the outdoor unit using the USB-C connector.

Before installing your smart video doorbell, it is important to check the following:

- Do not install in cases of extreme humidity, temperatures, corrosion risk or dust.
- Do not expose the camera lens to direct sunlight, rain or high humidity.
- Your smart doorbell requires a WiFi connection to the Internet for the connected functions to work. We recommend that you make sure your WiFi network is accessible where the monitor of your smart doorbell is to be positioned.

3 - RECYCLING



The disposal of used batteries in household waste is strictly forbidden. Batteries/accumulators containing harmful substances are marked with symbols (shown opposite) which indicate that it is forbidden to discard them in the household waste. The corresponding heavy metals are referred to as follows: Cd = cadmium, Hg = mercury, Pb = lead. You can dispose of these used batteries/accumulators at local waste facilities (centres for sorting recyclable materials), which are required to accept them. Keep batteries/button cells/accumulators out of reach of children and store them in a safe place not accessible to them. They could be swallowed by children or pets. Risk of death! In the event that a battery is swallowed, consult a doctor or go to A&E immediately. Never short-circuit the batteries, and do not burn or recharge them as they may explode!



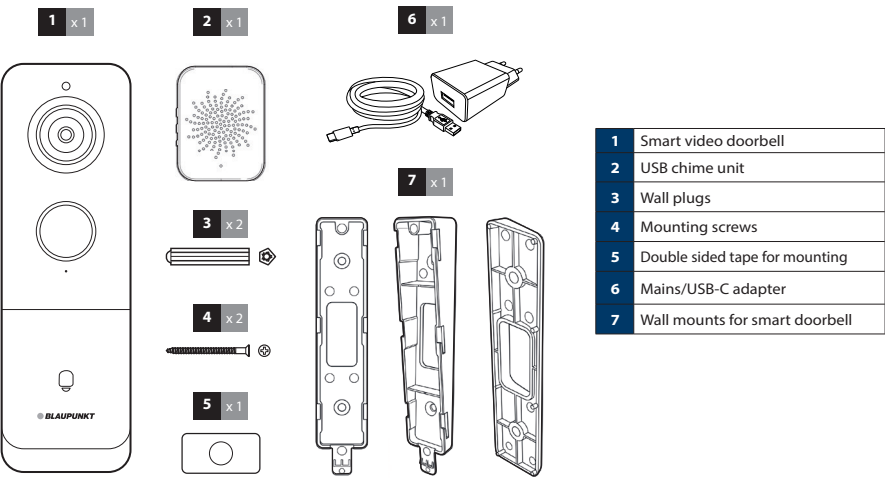
This symbol means that devices no longer in use should not be disposed of with household waste. The hazardous substances they may contain can be harmful to health and the environment. Return the equipment to your local distributor or use the recycling collection service provided by your local council.



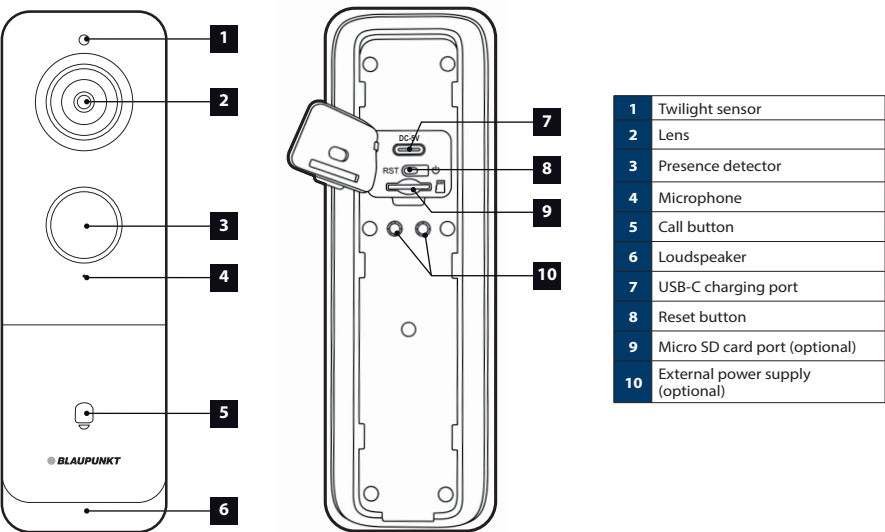
Pour en savoir plus :
www.quefairedemesdechets.fr

B - PRODUCT DESCRIPTION

1 - KIT CONTENTS



2 - SMART VIDEO DOORBELL



B - PRODUCT DESCRIPTION

3 - USB CHIME UNIT



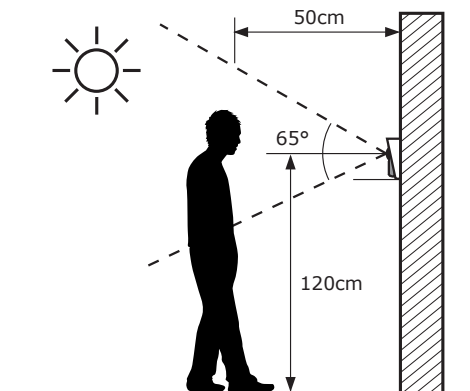
4 - MOUNT

The smart video doorbell is designed to be wall-mounted. Wall screws are included in the kit. The doorbell can be tilted by 15° using the bracket included.

5 - MAINS ADAPTER

A 230 VAC 50 Hz / 5 VDC 1A mains adapter for charging the smart video doorbell is included in the kit. Do not use other power supplies as they could cause irreparable damage to the device and invalidate the warranty.

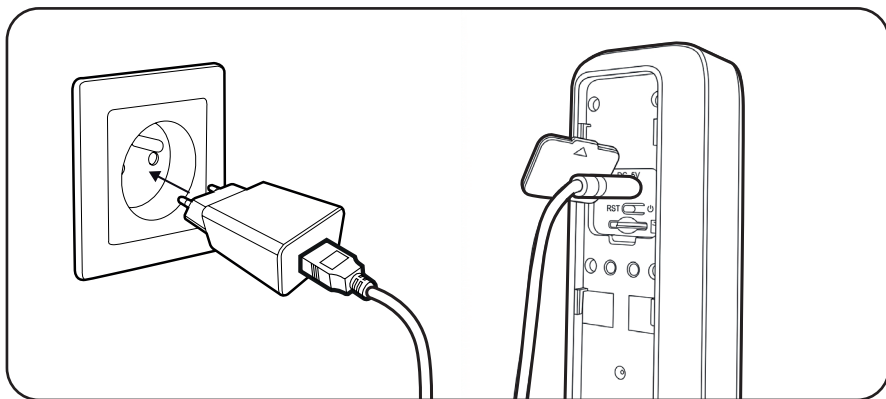
The recommended installation height is approximately 160 cm from the ground.



1 - INTERCOM PANEL INSTALLATION

1.1 INITIAL INSTALLATION

Before attaching the smart video doorbell to the exterior pillar, fully charge it using the USB-C connector. A red light should flash on the video doorbell, indicating the charge status. Once the doorbell is 100% charged, the light should be solid red. This stage may take several hours.

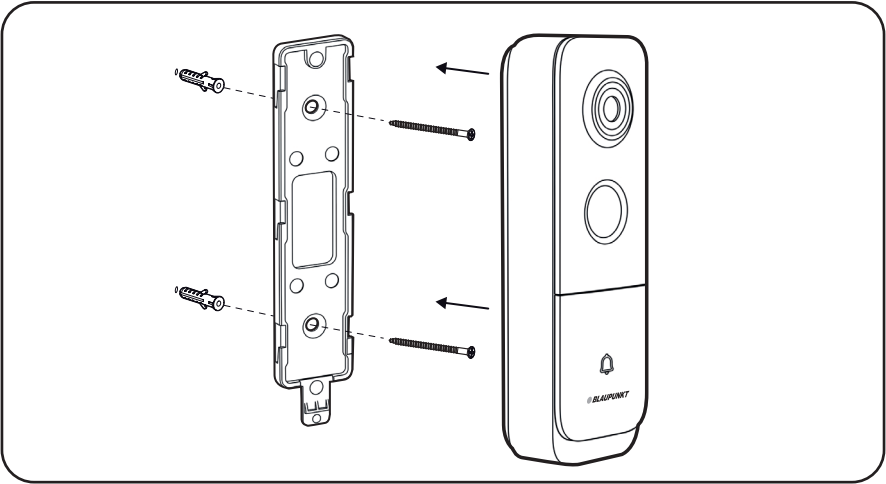


Before final installation, please connect the smart video doorbell via the **BlaupunktHome** app (see chapter **E. SMART FEATURE**).

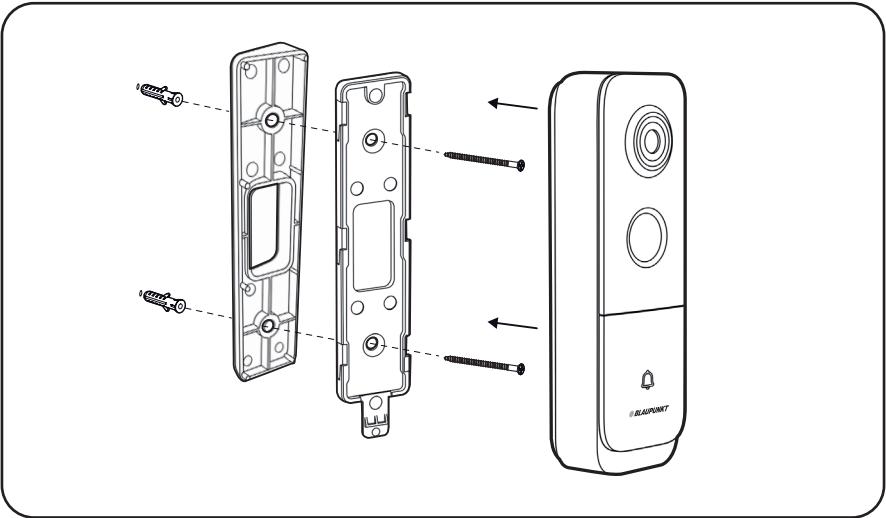
C - INSTALLATION

1.2 SMART VIDEO DOORBELL WALL MOUNTING

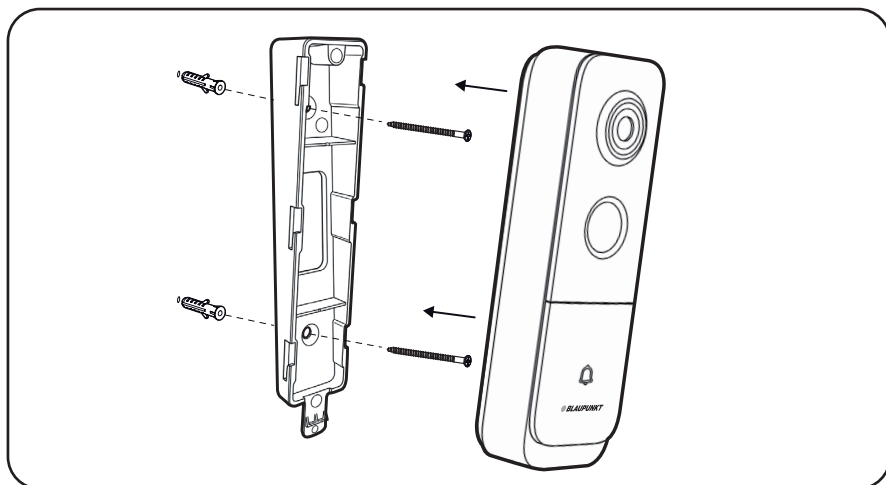
Attach the bracket of the smart video doorbell to your chosen outdoor location using the appropriate screws and wall plugs (the screws and plugs supplied are suitable for walls made of solid material).



It is also possible to tilt the smart video doorbell using the horizontal 20° wall bracket (left or right):

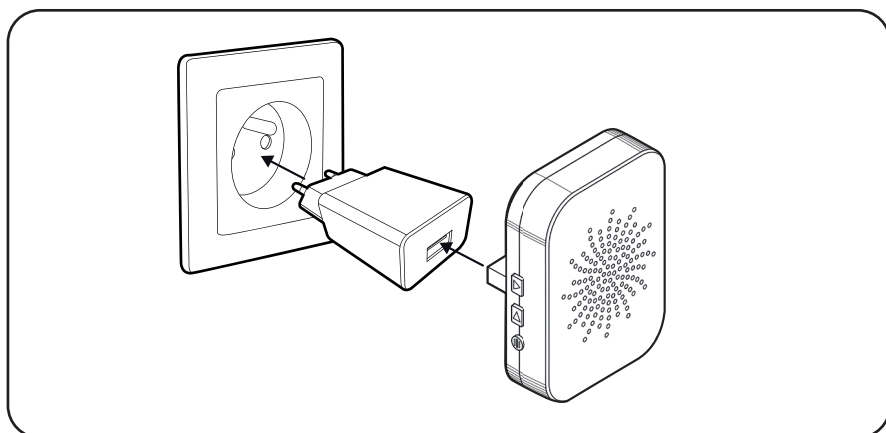


It is also possible to orient the smart video doorbell when installed at the top of a staircase



2 - INSTALLING THE WIRELESS CHIME

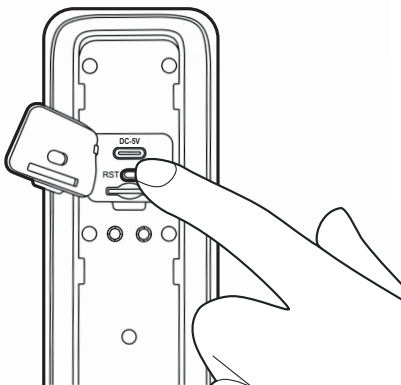
The chime must be connected to the USB mains adapter and then plugged into a 230 V socket.



D - USING THE PRODUCT

1 – SMART VIDEO DOORBELL

- To turn your smart video doorbell on or off, press and hold the RST button for 5 seconds.



- To reset the smart video doorbell, hold the button for 10 seconds until you hear a melody.

- Setting the parameters of the smart video doorbell will be done from the **Blaupunkt Home app**.

Meaning of the smart call button indicator

Flashing Blue and red light: The smart video doorbell is in Bluetooth/Wifi pairing mode

Flashing red light: The smart video doorbell is charging

Steady red light: The smart video doorbell is 100% charged

Steady blue light: The smart video doorbell camera is recording

2 – WIRELESS CHIME

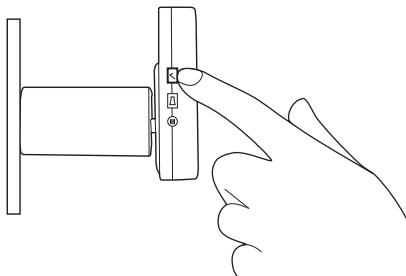
The wireless chime does not have a battery, it will need to be plugged into the USB adapter at all times.

The chime has a range of 25 m in open field and must be able to communicate with the smart video doorbell which will be located outside.

The chime is factory-paired with the doorbell. Press the smart video doorbell to test its operation. If the chime is not working, please re-pair.

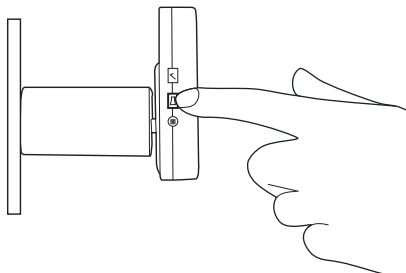
Chime/call button pairing

Press and hold the pairing button for 3 seconds (**button 1**) and immediately after, press the video doorbell. Your chime will ring while a notification will be sent to your smartphone (if the phone is connected).



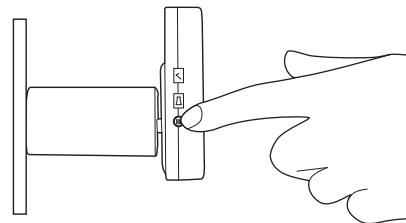
Changing the volume of the chime

The chime has 4 ring volumes. Change the volume by pressing **button 2** once or multiple times.



Changing the chime sound

The chime has 6 sounds. Select or scroll the desired sounds by pressing **button 3**.



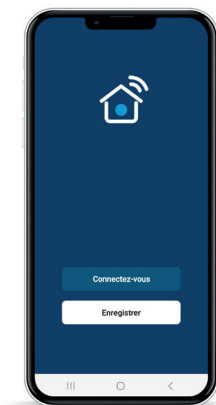
E - CONNECTED OPERATION

Your smart video doorbell has Internet connectivity and uses the free **BlaupunktHome** app for Android and iOS, which allows you to receive incoming calls from the video doorbell, view visitors who show up, answer them and unlock the electric strike plate or gate if you want to grant them access.

1 - INSTALLING THE MOBILE APP AND CREATING AN ACCOUNT

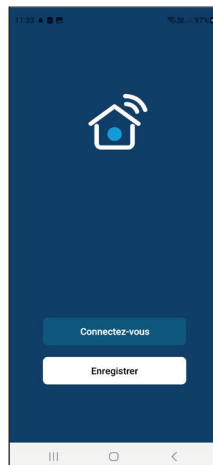
Once the smart video doorbell is powered on, follow the instructions below to pair it.

Download the **BlaupunktHome** app from Play Store or App Store.



Launch the app and log in if you already have an account. If not, press **Enregistrer (Sign up)** and let the application guide you.

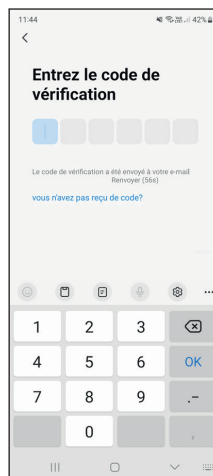
Select your country, enter your email address, accept the privacy policy and user agreement.



Once you have entered all the information, click on the **Get verification code** button.

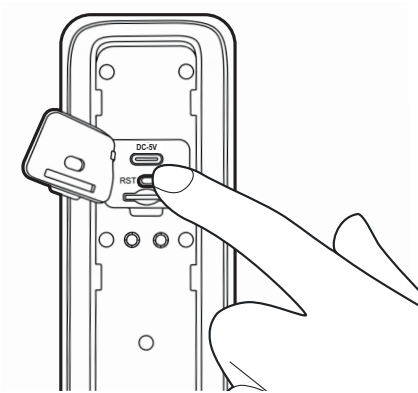
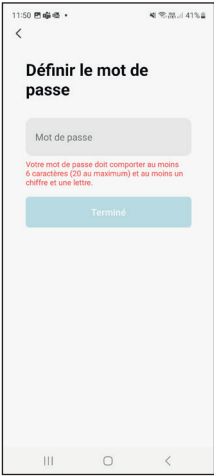
In a few seconds, you will receive a confirmation code in your email inbox. Enter this code to finalise registration.

Please note: this email may go into your spam folder. If you do not receive a code before the countdown ends, press Renvoyer (Resend) and check that your email address was entered correctly.



To complete your registration, set a password between 6 and 20 characters long with letters and numbers only. Then press **Terminé** (Finished)

E - CONNECTED OPERATION



2 - CONNECTING THE SMART DOORBELL

If you have more than one item to pair (plugs, cameras, thermostat, others), switch on only one item at a time. The following information may vary depending on app updates.

Please check the WiFi settings of your router or contact your Internet service provider if you experience connection difficulties.

A message may also appear during installation indicating that the WiFi password and SSID are too long. Make sure your router SSID and password are fewer than 20 characters long.

Check that the smart video doorbell is not already connected to another Internet router. The SSID line must be empty. If it isn't, reset your WiFi settings. Please note that the smart video doorbell cannot be connected via WiFi if it is already connected to another WiFi access point.

2.1 - Connection via bluetooth

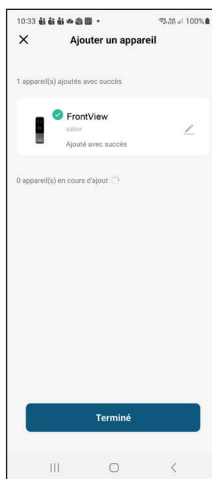
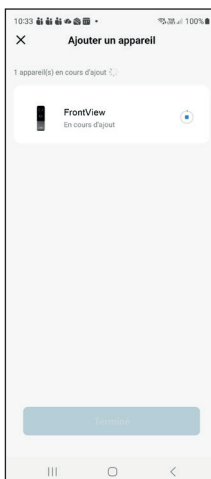
To complete this stage, your smartphone's Bluetooth must be activated.

The smart video doorbell is equipped with **Bluetooth** to activate it, press the **Reset** button on the back of the call button.



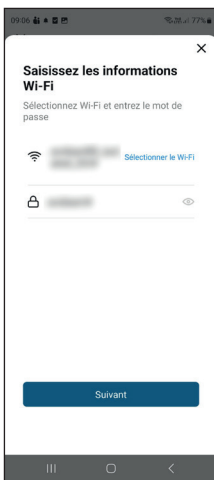
The application automatically detects new products.

E - CONNECTED OPERATION



Select your 2.4 GHz or 5 GHz WiFi network (note: your smartphone must be connected to the same WiFi network to which the videophone will be connected), enter your network password and press **Suivant (Next)**.
Note: If you still can't see the WiFi network, remember to activate the location function on your smartphone.

Once pairing is complete, click on the **Terminé** (Finished) button.



Please wait while the pairing procedure takes place. This can take a few minutes.

F - USING THE BLAUPUNKTHOME APPLICATION WITH THE FRONTVIEW SMART DOORBELL

The **BlaupunktHome** app allows you to remotely control your smart video doorbell and the one or more entries connected to it. From the list of devices in the app, tap the line for your video intercom to bring up the live video:



1	Intercom properties, firmware version, options for sharing with another account
2	Video intercom battery level
3	Video quality setting
4	Mute/unmute the video doorbell microphone
5	Switch to full height video (cuts off the left and right sides of the image to display it over the entire available height of the screen)
6	WiFi signal strength and data speed of the video doorbell
7	Switch to landscape mode
8	Instantly take a screenshot of the video and save it to smartphone memory
9	Mute/unmute the smartphone microphone (allows you to answer)
10	Start/stop video and save it on the smartphone
11	Access all options
12	Read access to records on micro SD card
13	Read access to records on the smartphone's internal memory
14	Switch to dark mode
15	Infrared led management for night vision
16	Stabilizes image when scrolling
17	Allows you to manage the volume of the communication
18	Activates motion detector to alert you when someone passes in front of the video doorbell
19	Sets a period of operation for the motion detector
20	Manually enables/disables a siren on the video doorbell
21	Rearrange the buttons
22	Call history with date, time and photo
23	Access to the features menu

During a call, you are notified on all smartphones connected to the account to which your smart video doorbell is paired. The first device to answer starts the call and stops the ringing on the other devices. It is not possible to answer from several smartphones simultaneously.

SYMPTOMS	POSSIBLE CAUSES	SOLUTIONS
I can't install the BlaupunktHome app on my Android device	You have an out-of-date or incompatible version of Android on your device.	Please contact the technical support of your device's manufacturer in order to obtain a recent Android version
	Google Play checks all the key components needed to run the application properly. If your equipment does not meet the necessary criteria, the installation will not complete.	Try the installation on a different Android device
I can't install the BlaupunktHome app on my Apple device	The version of iOS on your device is not up to date.	Update the operating system on your device.
	Your device is not supported.	BlaupunktHome is iOS compatible from version 13.0 and Android compatible from version 6.0.
The app crashes/is buggy	There is a problem with the app's configuration or access to your videophone	Uninstall the app and re-pair your videophone
Failure to configure your videophone using WiFi from your smartphone	The monitor connection is too slow or the device is too far from your Internet access point	Move the monitor and smartphone closer to the gateway/modem/router
	Smartphone connected to an incompatible WiFi network	Make sure your smartphone is connected to a 2.4 GHz or 5 GHz network
Cannot connect to smart video doorbell over a 3G/4G/5G Internet link but it works when connected to a local network	Network configuration problem	Check your device settings (gateway, router, firewall)
	Doorbell already in use	During calls, answering calls using the doorbell or one of the paired smartphones cuts off access to other devices
	Your home Internet speed is insufficient to support the connection from your smartphone	Make sure you have more than 1 Mbps of bandwidth (sending and receiving)
I do not receive push notifications during calls	The application is not authorised to send push notifications	Please check your BlaupunktHome permissions within your iOS application Security and Privacy settings or Android application settings
	Receipt of push notifications is disabled when the smartphone is in standby	Check the standby modes of your smartphone and add the BlaupunktHome app to the list of applications authorised to wake the smartphone when receiving a notification

G - FAQ

Push notifications only work when the app is open on the Android screen	BlaupunktHome does not have permission to run in the background or has been completely closed	Restart BlaupunktHome. Make sure that no other management or power-saving app is automatically closing the app in the background
	Your Android device has reached the maximum limit of applications that can be launched simultaneously	Close the apps or increase the limit of simultaneous apps in your device settings
Pairing issues	The smart video doorbell is already paired with another user account	Re-pair your video intercom. This will automatically delete it from your old account. If you want to share the video intercom with another smartphone, create a new BlaupunktHome account on the smartphone and use the “partage” (share) function in your monitor settings in the app.

H. TECHNICAL AND LEGAL INFORMATION

1 - TECHNICAL CHARACTERISTICS

SMART DOORBELL	
Resolution	2.5K 4MP 2304 x 1296
Power supply	Powered by rechargeable battery via USB-C 5 VDC/1 A connector
Frequency	Communication protocol: 2.4GHz z WiFi b/g/n/ac Encryption: WPA-PSK/WPA2 433.92 Mhz for connection with the chime
Audio	Two-way
Storage	Yes, on micro SD card (128 GB max, not included) Cloud storage available (see details in the BlaupunktHome app)
Battery	5200mAh 3.7Vdc
Night vision	Infrared, 10 m range
Protection rating	IP64
Viewing angle	88°H 128°D
Battery life	Up to 4 months with 10 calls per day
Dimensions	149 (h) x 45 (w) x 34 (d) mm

CHIME	
Frequency range	433.92 MHz
Number of melodies	7
Open air range	Max 25 metres
Dimensions	53 (h) x 41 (w) x 12 (d) mm

Details to be provided relating to data in accordance with REGULATION (EU) 2023/2854

Type		Audio/video, images, motion detection events, connection status, device configuration
Format		Collected in JSON format; stored in MySQL tables; exported in XLS format
Volume		~50 MB (depends on bit rate and reporting frequency)
Is data generated	Continuously (with latency time)	/
	In real time	Only during a user operation or automatic triggers
Where is the data stored		Europe
Data retention period		1. Real-time activity logs: pseudonymised after 12 days, stored for a maximum of 12 months. 2. Account-level data: stored until the user deletes the account

H. TECHNICAL AND LEGAL INFORMATION

How to	Access data	1. In the application: review the app's privacy policy 2. Web: submit a request to https://www.avidsen.com
	Extract data	1. In the application: review the app's privacy policy 2. Web: submit a request to https://www.avidsen.com
	Delete data	1. In the application: review the app's privacy policy 2. Web: submit a request to https://www.avidsen.com
	Share data	We do not sell, rent or disclose personal data to third parties. Any sharing only takes place with the explicit consent of the user. To find out more: read the privacy policy.
	Stop sharing	1. In the application: review the app's privacy policy 2. Web: submit a request to https://www.avidsen.com
Data subject's identity (contact details)		https://www.avidsen.com Address: 19 avenue Marcel Dassault-37200 Tours-FRANCE Contact: sav@avidsen.com

2 - WARRANTY

- This product is guaranteed for parts and labour for 3 years from the date of purchase. Proof of purchase must be retained for the duration of the warranty period.
- The warranty does not cover damage caused by negligence, impacts or accidents.
- The parts of this product must not be opened or repaired by any persons not employed by Avidsen.
- The warranty will be void if the device is tampered with.
- Do not cut or extend the wire of the mains adapter or the warranty will be void.

3 - HELP AND ADVICE

- If, in spite of the care we have taken in designing our products and drafting these instructions, you encounter difficulties when installing your product or you have any questions, we urge you to contact one of our specialists who will be glad to help.
- If you encounter operating problems during the installation or a few days afterwards, it is essential that you are in front of your installation when contacting us, so that one of our technicians can diagnose the source of the problem, as it will probably be the result of a setting that is incorrect or an installation that is not to specification.

4 - PRODUCT RETURNS - AFTER SALES SERVICE

If, despite the care we have taken in designing and manufacturing your product, it needs to be returned to our customer service centre, you can contact us through the support section on our website at [avidsen.com](https://www.avidsen.com).

<http://sav.avidsen.com>

Avidsen undertakes to keep a stock of spare parts for this product throughout the contractual warranty period.

5. EU DECLARATION OF CONFORMITY

Avidsen hereby declares that the equipment designated below:
FrontVIEW smart video doorbell reference 350123
complies with the RED 2014/53/EU directive and that its conformity has been assessed pursuant to the applicable standards in force:

- EN 62638-1:2024+A11:2024
- EN 62311:2020
- EN 50665:2017
- EN 301 489-1 V2.2.3
- EN 301 489-17 V3.3.1
- EN 301 489-3 V2.3.2
- EN 300 328 V2.2.2
- EN 301 893 V2.1.1
- EN 300 440 V2.2.1

Tours
date: 01/10/2026

Alexandre Chaverot, CEO



GARAN





BLAUPUNKT

350123

3



365



BG Гаранция от производителя в години | CS Záruka výrobce v letech |
DA Producentgarantiens varighed i år | DE Herstellergarantie in Jahren |
EL Εγγύηση παραγωγού σε έτη | EN Producer guarantee in years | ES Garantía
del productor en años | ET Tootja garantii aastates | FI Tuottajan takuu vuosina
| FR Garantie du producteur en années | GA Ráthlaocht an táirgeora de réir
blanta | HR Jamstvo proizvođača u godinama | HU Gyártói jótállás években |
IT Garanzia del produttore in anni | LT Gamintojo garantija metais | LV Ražotāja
garantija gados | MT Garanzija tal-produttur fi snin | NL Producentgarantie in
jaren | PL Gwarancja producenta w latach | PT Garantia do produtor em anos |
RO Garanția producătorului în ani | SK Záruka výrobcu v rokoch | SL Garancija
proizvajalca v letih | SV Tillverkarens garanti i antal år



FR

Éléments
d'emballage



Séparez les éléments avant de trier

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Avidsen France

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